COMPLIANCE & SAFETY

Compliance

Turning Awareness into Action

NEVER include protected health information (PHI) in the subject line of an email.

- Think of the subject line of an email as the outside of an envelope you are mailing via USPS postal service.
- Keep the subject line generic & don't divulge what's contained in the body of the email.
- As an example: type "patient chart error", instead of "Jane Smith chart error".

If you have any questions, please contact:

- Mon Health: <u>MHS.Privacy@VandaliaHealth.org</u>
- Davis Health: <u>PrivacyOfficer@DavisHealthSystem.org</u>

Safety and Culture

Occurrence Reporting:

When describing the event in occurrence reports, include only facts.

No personal identifiers. **No** names. **No** opinions.



Give me the facts. Just the facts.

HOW TO REACH COMPLIANCE

MHS:

Compliance Hotline: +1(877) 777-0787 calls are anonymous & 24/7) <u>VandaliaHealth.EthicsPoint.com</u> Compliance@VandaliaHealth.org MHS.Privacy@VandaliaHealth.org

DHS:

Apryl.D.Strother@VandaliaHealth.org (304) 637-3656

HOW TO REACH RISK

MHS:

Maxine.Cantis@VandaliaHealth.org Clarence.Swiger@VandaliaHealth.org Janel.Mudry@VandaliaHealth.org Ashley.Blair@VandaliaHealth.org

DHS:

Julie.Phillips@VandaliaHealth.org (304) 637-3181